

ECHO SALES / MED - WARRANTY REQUEST FORM
RA Number MUST be issued prior to returning defective product

DEALER NAME:	
DEALER ADDRESS:	
DEALER PHONE NUMBER:	
DEALER EMAIL:	
CONTACT / EMPLOYEE NAME:	

Are you a DIRECT DEALER?	No	Yes
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	<u>MANUFACTURER</u>	<u>MODEL</u>	<u>SERIAL NUMBER</u>	<u>DEFECT DETAIL</u>
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

For all Direct Dealers, warranty will be processed under the terms provided by manufacture.

For all MED Dealers, Dealer will receive credit only after manufacturer accepts the product and issues credit.

If for any reason warranty is denied, the product will be returned to the Dealer.

Field Destroy models must be documented by a photo that includes model and serial number visible and readable, and destruction noticeable.

Only return approved items; unapproved items will be returned to dealer at dealer's expense.

Mark the Return Authorization number clearly on shipment with copy of RA form.

Returns must be received within 30 days of issuance, or it will be voided.

Items received incomplete will be exchanged part for part when applicable.

SHIP TO: ECHO SALES / MED; 888 EAST BELVIDERE ROAD, UNIT 419, GRAYSLAKE, IL 60030
 RA #.....

All product will be rejected if:

- 1) The product is not properly documented with a legitimate bill of sale.
- 2) The product is not covered by warranty time period.
- 3) The product is not properly documented with a specific description of the product failure.
- 4) The product was not properly packed and was damaged in shipping.
- 5) The product has been abused or has water damage (determined by visual inspection).
- 6) The product is rejected by manufacturer.

* ANY SERIAL NUMBER THAT IS DEFACED OR ALTERED WILL BE REJECTED!

** Returns on non-defective product will be subject to a restocking fee.